

# shipping and Pickup Procedures

Orders may be placed online on website, by phone and picked up at any of our Service Centers. Details are given below:

## **Picking Up Orders**

Pickup orders can be placed at any of the offices. Payment options for PUC Orders can be Cash, Credit Card and Debit Card.

Pickup hours for all Service Centers are:

Monday through Friday 10:00 a.m. - 06:00 p.m.

Saturday 10:00 a.m. - 01:30 p.m.

Sunday (Closed)

## **Home Delivery**

Home Delivery orders can be placed on website, by phone or at offices only.

## **Payment:**

### **Payment mode options for these orders can be :**

Orders placed at Office : Cash, Debit Card or Credit Card.

Orders placed at Call Center by phone : Credit Card and Pay-by-Challan.

Orders placed at Website : Credit Card, Debit Card, Pay-by-Challan.

## **Home Delivery Schedule:**

Standard Delivery orders will be delivered within

Local: 3-5 business days after the invoice date.

Outside Delivery Area (Remote Locations): 7-9 business days after the invoice date.

Cyclic Express Delivery orders (local) will be delivered within 2 days. (on working day) from the invoice date.

## **Home Delivery Orders Delivery fees:**

Delivery fees depends on Order Value

Home Delivery Orders (except Cyclic Express)

### **Local**

Less than Rs. 5000/: shipping charges will be applied

Above Rs. 5000/: Nil